



Dear All,

It is with regret that we bring you this announcement.

### **Mental Health**

Due to the Prime Minister's speech on Monday 23<sup>rd</sup> March 2020, Nightstop is closing our Mental Health department until further notice. All one to one Counselling and Anger Management sessions will be placed on hold for the foreseeable future. The Nightstop office is currently **still open** for staff only who are offering crisis support. We have qualified adult and children's counsellors available to provide telephone and email support, should anyone feel they are in crisis, need to speak to someone, seek advice or air any concerns they may be having.

Over the next few days, our team will be creating online self-help resources, which can be accessed via our social media channels - Facebook, Twitter and Instagram.

### **Accommodation**

Our Accommodation service is fully open and being fully managed by the team. We are currently accepting referrals for anyone who is at risk of becoming homeless or rough sleepers.

### **Community Hub**

The Way Forward Community Hub will remain closed for the foreseeable future. We are aware that this is a difficult time at the moment in regards to food, non-perishable items, toiletries and cleaning products, but we are still looking for any donations where possible, to support our current residents. All donations will be greatly appreciated and can be dropped off at our office, please call us to make arrangements.

Nightstop will keep everyone updated of our services as and when there is any new information or legislation being distributed from Central Government.

For any information on our services, please contact on 0151 345 6454 or [reception@ncnw.co.uk](mailto:reception@ncnw.co.uk)

Thank you for your understanding, stay safe.

Kind Regards

Terri Kearney – Nightstop Communities Northwest CEO